

Did you know...?

- Did you know anytime your gas fireplace emits an odor, it is an indication the unit isn't being used enough?
- Did you know when your *unvented* or vent-less gas fireplace burns yellow, poisonous carbon monoxide may be being dispersed into your home?
- Did you know an improperly installed or serviced gas fireplace can burn costly fuel inefficiently and give off hazardous chemical fumes?
- Did you know there are no government regulations or local guidelines as to who can service gas fireplaces? Most heating and air conditioning technicians are not trained in servicing gas fireplaces.
- Did you know that a lot of water vapor is created by your gas fireplace and that eventually you'll have rust problems? If left unchecked, the metal firebox can actually rust through.
- Did you know gas fireplaces create between 10,000-45,000 BTUs--enough heat to warm several rooms of your home? (*if the fireplace is properly maintained and serviced annually*)

So What Can I do to Prevent a Service Call?

If you have a direct-vent gas fireplace

- **Check the outside vent** before you use your gas fireplace each season. Vents can get torn and partially blocked by leaves, spider webs and birds' nests. These small items as well as loose brick mortar can be sucked into the vent, block critical air passages and cause the unit to either burn improperly or not at all.
- **Clean the glass at least once a month during the burn season.** An abundance of build-up on the glass can be an indication that the fireplace is not burning as efficiently as it should. An inefficient gas fireplace wastes money and can give off fatal levels of carbon monoxide.
- **Tighten the glass.** If your fireplace's glass is not held tightly in place, poisonous carbon monoxide can escape into your home. Moisture and dust can also infect the fireplace's combustion chamber affecting its efficiency and operation.
- Also make sure the glass is not scratched or chipped. In some models, the glass can actually shatter if it has such imperfections.

If you have a ventless or an unvented gas fireplace

- **Position your logs properly.** If your ceramic logs are not positioned properly, the flame may generate unhealthy levels of carbon monoxide.
- It is very important to keep the burners free of dust and pet hairs. Manufacturers recommend that the logs, burners and the inside of the firebox should be cleaned at least once a year to avoid carbon monoxide problems.
- All unvented gas fireplaces are equipped with Oxygen Depletion Sensors that shut off the gas when the level of oxygen in the room gets too low. So, if your fireplace ever shuts off for no apparent reason and you have a slight headache or dizziness, you may have a carbon monoxide problem. Get some fresh air immediately and have your fireplace inspected.

What about those carbon monoxide detectors?

Most home carbon monoxide detection kits will go off when placed near an unvented gas fireplace or gas log fireplace. The only sure way to ensure that your unit or your gas logs are operating at their peak and *safest* performance is to have a factory-trained and factory-certified technician inspect and adjust the fireplace accordingly.

Do I Ever Have to Service my Gas Fireplace?

Yes! You should have your gas fireplace inspected and serviced annually by a qualified technician.

The only sure way to know that your gas fireplace is operating at its peak and *safest* level is to have the unit and its components tested and adjusted thoroughly.

Don't take chances with carbon monoxide-- Make sure your gas fireplace or gas logs are operating safely. Check the vents if applicable.

Don't waste money--Tune up your fireplace to get the most out of your fuel.

Keep it looking good--Have your ceramic logs and burner ports cleaned annually.

And watch out for rust! Since water vapor is a by-product of gas fireplaces, you will sooner or later have a rust problem. Annual maintenance will alert you to this costly problem and help prevent it from ruining your gas fireplace altogether.

How do I know if my Gas Fireplace Service Co. is Qualified?

Ask for referrals. The Gas Fireplace Service Company has serviced thousands of gas fireplaces in the tri-state. Odds are your neighbors have used us.

If you have any questions about this pamphlet, or questions about gas fireplaces or gas logs in general, feel free to call

The Gas Fireplace Service Co.
in OH or KY: (513) 741-1720
in IN: (812) 623-0964

or visit us on the Internet:
www.GasFireplaceServiceCompany.com

The Gas Fireplace Service Co.
customer-oriented values
include
H.E.A.T.

Honest	- always be honest and forthright
Effective	- be ready for service or action
Affordable	- be reasonably and fairly priced
Trained	- stay trained & certified



If you'd like additional copies of this pamphlet, please contact:

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in IN: (812) 623-0964

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This pamphlet should *only* be removed by the homeowner

A Homeowner's Guide To Gas Fireplace Safety & Service



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